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The City work for you.



Intermediate Operator, Drinking Water Distribution (DWD) Operations and Maintenance

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

As an Intermediate Operator (DWD), you will be responsible for a variety of activities and tasks within the operation of the drinking water system. You will direct, coach and mentor Junior Operators. Provide direct supervision on site (medium to low-risk activities) to ensure that work is performed efficiently, safely, within the time allotted and in accordance with standards, and may direct others of an equal or lower classification to perform duties to complete work at the site. Primary duties include:

- Assess site-specific conditions to conduct an analysis of risks, impacts, safety, dependencies, resourcing.
- Use sources of information including legislative and regulatory standards to develop and apply solutions.
- Plan, organize and delegate maintenance activities to the appropriate personnel to ensure system is maintained according to legislative and regulatory standards.
- Perform planned/unplanned maintenance and repair activities on the drinking water distribution system.
- Ensure the work is compliant with standards, regulations, and best practices.
- Provide coaching and mentoring on maintenance activities for Junior Operators and other staff. Report to Supervisors and leaders on crew performance and development.
- Monitor, triage and respond to 311 calls, including completing repairs or directing work to the appropriate level.
- Monitor work done on the system, provide feedback for system and process improvements.
- Perform other duties as assigned.

Qualifications

- A high school diploma or equivalent (GED) and Level 1 Water Distribution Operator Certification.
- At least 4 years of experience working on the Water Distribution System, including a combination of 2 years of the following:
 - Plan and implement shutdown and bypass activities.
 - Perform pressure tests, fire flow tests, and set Pressure Reducing Valves (PRVs).
 - Ensure water quality through proper sampling, disinfection, and flushing.
 - Replace/repair/install various types/sizes of water mains, services, valves, hydrants, and other infrastructure.
- A valid Class 5 Driver's License (or provincial equivalent), with no more than 6 demerits and no current suspensions or charges pending.
- Ability and willingness to use software and desktop or remote devices.
- Interpersonal skills and being adaptable are important assets in this role.
- Success in this position requires applicants to hold safety as a value, as working safely is critical in all tasks performed and, in all decisions, made.

Working Conditions: Primarily outside at field locations including excavation sites, manholes, residential streets, above and below ground.

Pre-employment Requirements

- A security clearance will be conducted.
- Must obtain a City of Calgary operator's permit.
- Successful applicants must provide proof of qualifications.

Note: This posting may be used to fill similar positions within the work unit. Additional positions may be filled with this competition.

Union: CUPE Local 37
Position Type: 5 Permanent
Compensation: \$39.06 – 43.29 per hour
Hours of work: Non-standard 38 hour work week
Audience: Internal/External

Business Unit: Water Services
Location: Various
Days of Work: This position works 12 hours shift and vary to provide 24/7 coverage
Apply By: July 7, 2025
Job ID #: 312155

Apply online at www.calgary.ca/careers