

SENIOR OPERATIONS MANAGER

Division:	Operations, Huron Elgin Region
Location:	43665 Dexter Line, Port Stanley, ON N0L 2L0
Job Term:	(1) Permanent
Job Code:	M1011B (Technical Services16)
Salary:	\$92,920 - \$135,056 per annum
Posting Status:	Open
File No:	OCWA-181-25-HE
Job Id:	236595

The Ontario Clean Water Agency (OCWA) believes in Our Communities, Our Environment and Our People. As a trusted partner to municipalities, First Nations communities, businesses, governments and institutions across Ontario, we provide our clients with total solutions in water and wastewater. We are dedicated to working closely with our clients to help them build healthy sustainable communities and organizations and provide safe and reliable drinking water to thousands of Ontarians each day.

Join the management team at the Ontario Clean Water Agency (OCWA) in an exciting opportunity to lead and inspire a dynamic team in the provision of safe, client oriented, and valuable water management services in the province of Ontario.

In this role you will:

- Provide expert operational input and oversee the management and administration of efficient and safe water/wastewater treatment, distribution and collection systems.
- Supervise all aspects and impacts of capital expansion programs of water/wastewater treatment facilities.
- Provide expert operational input to the engineering, pre-design and design plans for major plant expansion.
- Ensure operating compliance with existing legislation and management systems.
- Negotiate with the client in regards to all aspects of contracts.
- Lead/provide strategic/technical expertise, advice and policy recommendations to regional/OCWA management and regional clients/partners on preventative maintenance strategies and technical solutions to support client operations and OCWA business development objectives.

What's in it for you?

- Flexible learning and development opportunities.
- Opportunities for career advancement and specialization with the largest provider of water and wastewater services in Ontario.
- Work with the partner of choice for more communities than any other water and wastewater service organization in Ontario for over 30 years.
- Work with an organization committed to innovation and advanced technology.
- A defined benefit pension plan; Comprehensive Health Plan; Life and Disability Insurance.
- Maternity and parental leave top-up benefits including for adoptive parents.

What we are looking for:

Mandatory:

- Class 4 Certification in Water Treatment
- May consider lesser qualified candidates as under fill - minimum Level OIT as specified in (Reg. 128/04 and 129/04)
- Ability to be ORO for the facility
- Be available after regular hours to advise staff and client of operational emergencies
- Valid driver's license

Technical Skills and Knowledge:

- Technical knowledge of the theories, principles, and practices related to wastewater treatment and collection systems; operations and processes to lead/manage regional maintenance and electrical programs and technical services related to process control and legislation/standards compliance and ensure optimum operation of regional facilities.
- Technical knowledge of water treatment maintenance best practices and standards, and industrial, electrical and electronic instrumentation and control theory, principles and practices and assessment techniques for the selection, repair, troubleshooting and maintenance of a wide variety of complex control, monitoring and telemetry communication systems to plan and lead maintenance and electrical system construction, monitoring, and repair operations.
- Ability to obtain certification to the highest level of the facilities.
- Knowledge and understanding of SCADA system, alarms monitoring, Computerized Maintenance Management System (CMMS) and applicable financial programs for budgeting and presentations.
- Ability to comprehend and apply asset management practices.
- Knowledge and application of energy management principles.
- Knowledge of the Drinking Water Quality Management System
- Knowledge of our client's ISO14001 Environmental Management Programs as the Environmental Management Representative
- Knowledge of our client's ISO45001 Health and Safety Programs to be implemented in the future
- Knowledge of relevant legislation, policies, standards and procedures to manage the development and delivery of regional maintenance and electrical systems, processes and services.
- Demonstrated operational management skills to lead the day-to-day coordination and control of maintenance and electrical process services to large complex facilities, plants and systems.
- Knowledge of maintenance inspection principles and methods to lead the conducting of equipment/system reviews, regulatory inspections, and compliance and health/safety audits.
- Conceptual, analytical, problem solving and risk management skills to lead the identification and analysis of preventative maintenance issues/gaps and the research/assessment of process optimization opportunities and system/service options/strategies to meet needs.
- Post-secondary education in environment, management or skilled trades.

Skills and Ability include:

- Communication, Political Acuity and Relationship Management Skills.
- Knowledge of client business goals and directions, economic/market environmental changes that impact on client's long-term business plans.
- Knowledge of business management practices to operate efficiently in order to realize gain while maintaining a high level of service.
- Excellent communication and negotiation skills.
- Demonstrated analytical, conceptual, consultation and problem solving skills.
- Excellent qualitative and quantitative research, planning and evaluating skills.

- Proficiency in strategically identifying research and development needs for the Agency.
- Exceptional organizational skills with demonstrated ability to prioritize well and meet strict deadlines.

Leadership Skills:

- You have demonstrated leadership experience to develop, manage and mentor a team for optimal performance and delivery of results and alignment with organization objectives.
- You have experience developing and overseeing strategic plans, policy and program initiatives.
- You have demonstrated skills in developing, building and leading organizational capacity through inclusive, positive, and values-based leadership.

Other Essential Skills:

- Knowledge of financial resources management to develop and manage department budget and capital projects.
- Knowledge of procurement policies and procedures to oversee all stages of acquisition of goods and services and prepare RFQs and RFPs.
- Demonstrated knowledge of human resources management practices, policies and guidelines.
- Demonstrated knowledge of managing multiple projects simultaneously.
- Leading and promoting a health and safety culture.

How to Apply

1. You must apply by e-mail and the job competition quoted in the subject line.
2. You must show how you meet what we are looking for clearly, completely and concisely; we rely on the information you provide to us.
3. OPS employees are required to quote their WIN EMPLOYEE ID number when applying.

Send application/resume with covering letter (PDF format preferred) saved as JOB ID – First Last Name to:

Hiring Manager: Jackie Muller, Regional Hub Manager

Attention: Ana Silva, Human Resources Consultant

Email: ASilva@ocwa.com

Posting Date: January 19, 2026

Closing Date: February 19, 2026

**Ontario Clean Water Agency is an inclusive employer.
We will accommodate your needs under the Ontario Human Rights Code**

The Ontario Clean Water Agency is an agency of the Province of Ontario, reporting to the Ministry of the Environment, Conservation and Parks. In 2023, OCWA staff treated water and wastewater, and provided other technical services for 318 clients in the province including 169 municipalities, 16 First Nations, 108 commercial and industrial clients and 25 government and institutional clients. Municipal clients range in size from populations as large as 1.5 million in the Region of Peel to as small as 2,400 in Moose Factory. This broad scope of experience ensures OCWA has the expertise to solve any issues that may arise, in any size or type of treatment process in the province. Our Agency has grown its municipal client base every year over the past 30 years is proof of this value. We continue to focus on our people and strategies to attract and retain competent staff.

Note: Thank you for your interest, we will contact you only if we choose you for further screening or an interview.

