



UTILITY OPERATOR II - Town of Hinton, Alberta

This position is ideal for a certified operator who brings strong technical knowledge, sound judgment, and a commitment to safety and regulatory compliance. The possibilities await here in the Town of Hinton as Utility Operator II. Love Where You Work.

See yourself as a Utility Operator II in the picturesque Town of Hinton, nestled in the foothills with stunning mountain views that serve as your daily backdrop. Join a vibrant community of over 10,000 residents, located 15 minutes east of Jasper National Park gates and 300 km west of Edmonton.

Hourly Rate: \$39.26 - \$42.72 per hour

Hours of Work: 40 hrs. per week, Union position, Benefits

Reporting to the Operations Supervisor, you'll play a crucial role in maintaining our water distribution and sanitary collection systems, ensuring the pristine environment of our mountain view community remains preserved.

Key Challenges You'll Own

- Coordinate and prioritize daily utility operations, ensuring consistent service delivery across water and wastewater systems
- Lead crews through both scheduled maintenance and emergency repairs, including system failures and service disruptions
- Maintain regulatory compliance, including monitoring, reporting, and adherence to Alberta Environment approvals
- Balance field leadership with technical troubleshooting, system diagnostics, and coordination of contractors and specialists
- Support staff development through training, coaching, and maintaining a strong safety-first culture

What a Typical Day Looks Like

- Review SCADA systems and check for any alerts or operational issues
- Lead a morning crew meeting to assign work and outline priorities
- Coordinate daily activities and ensure safety expectations are understood
- Work alongside the crew on maintenance and repairs (water and wastewater systems)
- Troubleshoot system issues and respond to service concerns as they arise
- Provide guidance, support, and on-the-job training to staff
- Adjust priorities throughout the day to address urgent operational needs
- Communicate updates and issues to the Operations Supervisor
- Ensure all work is completed safely, efficiently, and in compliance with regulations

Education and Experience

- Level II Water Distribution and Wastewater Collection Certification (AWWOA)
- Minimum 3 years municipal water/wastewater experience
- Valid Class 5 Driver's Licence (Class 3 with Air preferred; required within 6 months)
- First Aid & CPR



- Criminal Record Check
- Hepatitis B and Tetanus immunization
- Proof of a valid Class 5 Driver's License and driver's abstract is required.
- The ability to obtain a Class 3 with Q Endorsement is required within 6 months of hire.

As a Utility Operator II, you will play a vital role in maintaining the reliability and functionality of essential municipal infrastructure. Whether working independently or alongside Utility team members, staff, or contractors, your contributions are critical to ensuring uninterrupted service delivery to the community.

Your responsibilities include performing the daily operation and maintenance of the water distribution and wastewater collection systems. This includes monitoring and inspecting the Supervisory Control and Data Acquisition (SCADA) system, diagnosing utility system issues, and completing necessary repairs to maintain system integrity and service continuity. You will also provide input to the Public Works Supervisor, Utilities Manager, or Civil Engineering Technologist regarding operational issues.

You will service and maintain hydrants, including flushing, pressure testing, and water quality sampling. Responsibilities also include performing corporation curb stop (CC) and valve repairs, installing and repairing water meters, and conducting regular meter readings. Additional duties include sewer flushing and inspections, maintaining system components, and assisting with inventory control to support operational efficiency.

On-call duty is required. In the event of water or sewer breaks, timely response is essential to minimize service disruptions. Overtime may be required as operational needs arise.

You will perform regular housekeeping duties at reservoirs, pump houses, lift stations, and the public workshop, ensuring all facilities remain safe, clean, and operational. All work is performed in accordance with applicable legislation, safety standards, and Town policies and procedures.

Why This Role Matters

This position is critical to protecting public health and environmental safety through the reliable delivery of water and wastewater services. You will directly influence system performance, regulatory compliance, and emergency response capability.

Located in the Town of Hinton, this role offers the opportunity to contribute to essential infrastructure while working in a community surrounded by mountain landscapes, outdoor recreation, and a strong sense of local connection.

This position is ideal for a certified operator who brings strong technical knowledge, sound judgment, and a commitment to safety and regulatory compliance.

Here's why you should consider this role:

Embrace the Outdoor Lifestyle: As a Utility Operator II in Hinton, you'll find yourself among breathtaking mountain landscapes and serene natural surroundings every day. Hinton boasts an unparalleled outdoor lifestyle, with abundant opportunities for hiking, skiing, fishing, and exploring the surrounding wilderness. Enjoy a healthy work-life balance that allows you to pursue your passions and recharge amidst nature's splendors.



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Make a Difference: Your role directly contributes to the preservation and sustainability of our beautiful community. By ensuring the smooth operation of water distribution and sanitary collection systems, you play a vital part in safeguarding the environment and enhancing the quality of life for residents.

Dynamic Challenges: No two days are the same in this role. From diagnosing system issues to conducting repairs and emergency response activities, you'll encounter a variety of challenges that keep you engaged and motivated. Your problem-solving skills will be put to the test in a dynamic and rewarding work environment.

Opportunity for Growth: Looking towards the future, there are plans to rebuild the water treatment plant in 10-15 years, presenting an exciting opportunity for growth and advancement in your career. Be at the forefront of this initiative, contributing your expertise and skills to shape the future of water management in our community.

Continuous Learning: The field of water and wastewater operations is ever evolving, offering ample opportunities for professional development and growth. Whether it's staying updated on the latest technologies or obtaining advanced certifications, the Town of Hinton will provide the chance to expand your knowledge and skill set.


Join our team in Hinton and become part of a group that combines purpose, meaningful work, and a connection to nature. If you're ready for a rewarding career that offers both professional growth and personal fulfillment, apply now to be a Utility Operator II in our vibrant community!

To Apply:

For more details and the job description got to www.hinton.ca/jobs

Submit your application directly to the Town of Hinton:

 recruitment@hinton.ca

 Please include:

- Cover letter
- Resume
- Competition Number: #26-06