

Operations Supervisor, Repair and Response

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join The City of Calgary. City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance and offer competitive wages, pensions, and benefits. Together we make Calgary a great place to make a living, a great place to make a life.

You are a collaborative, hands on leader with a strong work ethic, high standards, excellent communication skills and a passion for public service. You have the ability to lead, motivate and direct your staff during times of change and uncertainty. Your leadership style is team focused and inclusive, helping contribute to building a strong culture of safety and respect that embodies the Corporate values. You are comfortable working in a fast paced and ambiguous environment with constantly shifting priorities. Key strengths are change management, strategic leadership and the ability to engage others and build trust. The success of your team relies on your abilities to engage, develop and coach them, while creating a line of sight that links their results with the division's contributions to the departmental objectives and Council priorities.

As the Operations Supervisor, Repair & Response, you are responsible for overseeing the repair operations of the wastewater and stormwater collection (WSC) systems. You will direct the activities of the WSC repair crews, ensure work is coordinated across operating sections, divisions, utilities or multiple stakeholders, develop work plans, manage the performance of staff, oversee field inspections, investigate safety incidents, and manage the DeptID budget. Primary duties include, but are not limited to:

Direct the activities of staff during both emergency and scheduled work including plan, schedule, supervise and coordinate staff, tools, equipment and materials.

Provide guidance related to worksite safety, job approach, regulatory compliance and general quality assurance.

Participate in special projects as directed by the Leader and business needs.

Participate in the creation of annual and long term business plans which support current and future operations that are financially sustainable and in line with Council directives.

Prepare responses to Council and customer inquiries, managers and other City business units relevant to the activities and performance of the area under supervision, or as a contributor within Water Services.

Establish and implement operational business plan objectives, strategies, and actions.

Develop, track, and report on related performance measures through the business planning mechanisms.

Address problems as they arise, investigate and follow-up on incidents and aid in trouble-shooting process.

Qualifications

A high school diploma or equivalent (e.g.GED) and Level II Alberta Environment & Protection (AEP) certification in Wastewater Collection and at least 8 years related experience; OR

A 2 year diploma and Level II AEP certification in Wastewater Collection and at least 3 years related experience; OR

A Level III certification in Wastewater Collection and at least 4 years related experience.

A valid Class 5 Driver's License (or provincial equivalent), with no more than 6 demerits OR a Graduated Driver's License (or provincial equivalent), with no more than 4 demerits and no current suspensions or charges pending is required.

Ability to lead teams – driving accountability and providing support.

Possess communication skills with a proven customer focus.

Must obtain Level III Wastewater (AEP) Certification within 2 years.

Previous experience with managing change during reorganizations or mergers is considered an asset.

Experience with underground utility construction and trenchless rehabilitation is preferred.

Equivalent combinations of experience and education may be considered.

Working Conditions: Occasional site visits/ field work may involve outdoor or hazardous conditions.

Pre-employment Requirements

Must obtain a City of Calgary operator's permit

Successful applicants must provide proof of qualifications.

Pre-employment Drug Test: An offer of employment for this position will be conditional on an applicant passing a pre-employment drug test. This test assesses for use of drugs including cannabis. Failure to pass a pre-employment drug test may prevent an applicant from being hired into any safety sensitive position for a period of up to twelve months.

Union: Exempt

Business Unit: Water Services

Position Type: Permanent

Location: 625 25 Avenue S.E.

Compensation: Level D \$70,196 - 104,501 per annum

Days of Work: This position works a 3 day work week with
1 make up day every 6 weeks.

Hours of work: Non-Standard 40 hour work week

Audience: Internal/ External

Apply By: May 26, 2021

Job ID #: 303990

We value diversity of expertise, talent and opinion which creates an innovative and collaborative environment.

We are committed to a respectful and inclusive workplace and welcome applications from all qualified individuals.