



Make working for
The City work for you.



Director, Water Services

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion and anti-racism. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

As the Director Water Services, you will be a part of the Senior Management Team in the Operational Services Department, providing oversight, accountability and cross-corporate collaboration to deliver on the strategic goals of water services. You will lead the team in this new Business Unit focused on to create sustainable plans for water quality services while achieving corporate objectives and will accomplish this by working collaboratively with peers, stakeholders and elected officials, and by applying effective management practices and business processes. Primary duties include:

- Deliver drinking water and manage wastewater and stormwater to protect public health and the environment.
- Ensure regulatory compliance, services are delivered safely, and funds, information and assets are used effectively.
- Empower employees to provide excellent customer service, meeting service commitments and delivering on commitments to customers and citizens.
- Building a city culture where all staff feel welcome, and promote equity, diversity and inclusion.
- Responding to customer and Councillor requests and inquiries on operational issues.
- Financial accountability including utility rate setting.
- Integrate and align with OS and corporate direction and support all city service success.

Qualifications

- A Masters in Business Administration (MBA) or an Engineering degree or a degree in a complementary field (for example; sciences, environmental or related) with at least 10 years of progressively responsible management experience in a complex organization specifically focused on water utility management.
- Equivalent combinations of experience and education will be considered.
- Experience creating and executing action plans based upon business analytics, pro forma statements, and aligned with corporate objectives.
- Aligning with City [corporate values](#), you will have demonstrated strategic thinking abilities, change management skills, exceptional communication skills, a focus on customer service, and the ability to create collaborative working environments which empower others to make sound decisions.

Pre-employment Requirements

- An Enhanced security clearance will be conducted.
- A media check will be conducted.
- Successful applicants must provide proof of qualifications

Union: Exempt
Position Type: Permanent
Compensation: Director Band 1 \$155,500 – 240,000 per annum
Hours of work: Standard 35 hour work week
Audience: Internal/External

Business Unit: Water Services
Location: 625 25 avenue SE
Days of Work: This position works a 5 day work week earning 1 day off in a 3 week cycle.
Apply By: October 29, 2021
Job ID #: 304603

Apply online at www.calgary.ca/careers