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The City work for you.



## Operational Performance Leader

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

The Operational Performance Leader – Stormwater is a new position in the Water Utility that will help further build and develop our stormwater operations to support the City's stormwater strategy. You will be building a team of management exempt Engineers and Planners as well as unionized technical staff to work with the management team and operations to deliver front line stormwater service to our customers. The Operational Performance Leader - Stormwater will provide strategic oversight of their section, influence the strategic planning and forecasting of their Division and the Field Operations work and will be responsible for ensuring a customer-focused approach to service within their area. Primary duties include:

- Actively participating in, and engaging with, the Stormwater Service Team, helping to shape the Utility's enhanced focus on stormwater management and service delivery
- Working with Planning and Operations to develop and implement strategies to achieve the goals of the Stormwater Strategy
- Provide short and long term strategic business development and action planning on behalf of the section and will ensure sound relations with other internal Divisions, Business Units, Inter-governmental bodies (for example: Federal and Provincial), and community stakeholder groups.
- Develop, implement, and support business process changes and operational strategic thinking that encourage business optimization and service improvements. Understand and achieve all applicable regulatory requirements is imperative to this role.
- Work closely with the Drinking Water Distribution, Wastewater Collection and Field Operations Leadership teams to ensure that business optimization supports the achievement of the division's asset management, maintenance planning, system monitoring and operational objectives. Improvement initiatives will be identified through a variety of means: performance measurements, trending, benchmarking, analysis of existing operational practices and research of best practices.
- Responsible for financial planning, management and reporting on the financial performance of the Section.
- Coach, develop and supervise a skilled group of professionals while creating line of sight for employees to the Stormwater line of service Business Plan. Responsible for all the resources of the Section, including hiring, staff development and performance management.

### Qualifications

- A degree in Business, Engineering or Applied Sciences combined with at least 8 years of related experience involving the supervision of complex operational work.
- Use of a personal vehicle for occasional business purposes.
- A valid class 5 driver's licence and ability to obtain a City of Calgary operator's permit.
- A professional designation such as P.Eng, Chartered accountant (CA), Certified Management Accountant (CMA) or Project Management Professional (PMP) is considered an asset.
- Equivalent combinations of experience and education may be considered.

### Pre-employment Requirements

- A security clearance will be conducted.
- Successful applicants must provide proof of qualifications.
- All City of Calgary employees are expected to be fully vaccinated against COVID-19. For more information, please refer to the [COVID-19 Vaccination Policy](#).

Union: Exempt  
Position Type: Permanent  
Compensation:  
Pay Grade F \$88,307 - 135,252 per annum  
Hours of work: Standard 35 hour work week  
Audience: Internal/ External

Business Unit: Water Services  
Location: 651M 25 Avenue S.E.  
Days of Work: This position works a 5 day work week earning 1 day off in a 3 week cycle.  
Apply By: February 28, 2022  
Job ID #: 305044

Apply online at [www.calgary.ca/careers](http://www.calgary.ca/careers)