



AGILICUS



Don Bowman

**Securely but Simply enabling Remote
Operations with Zero Trust**

Agenda

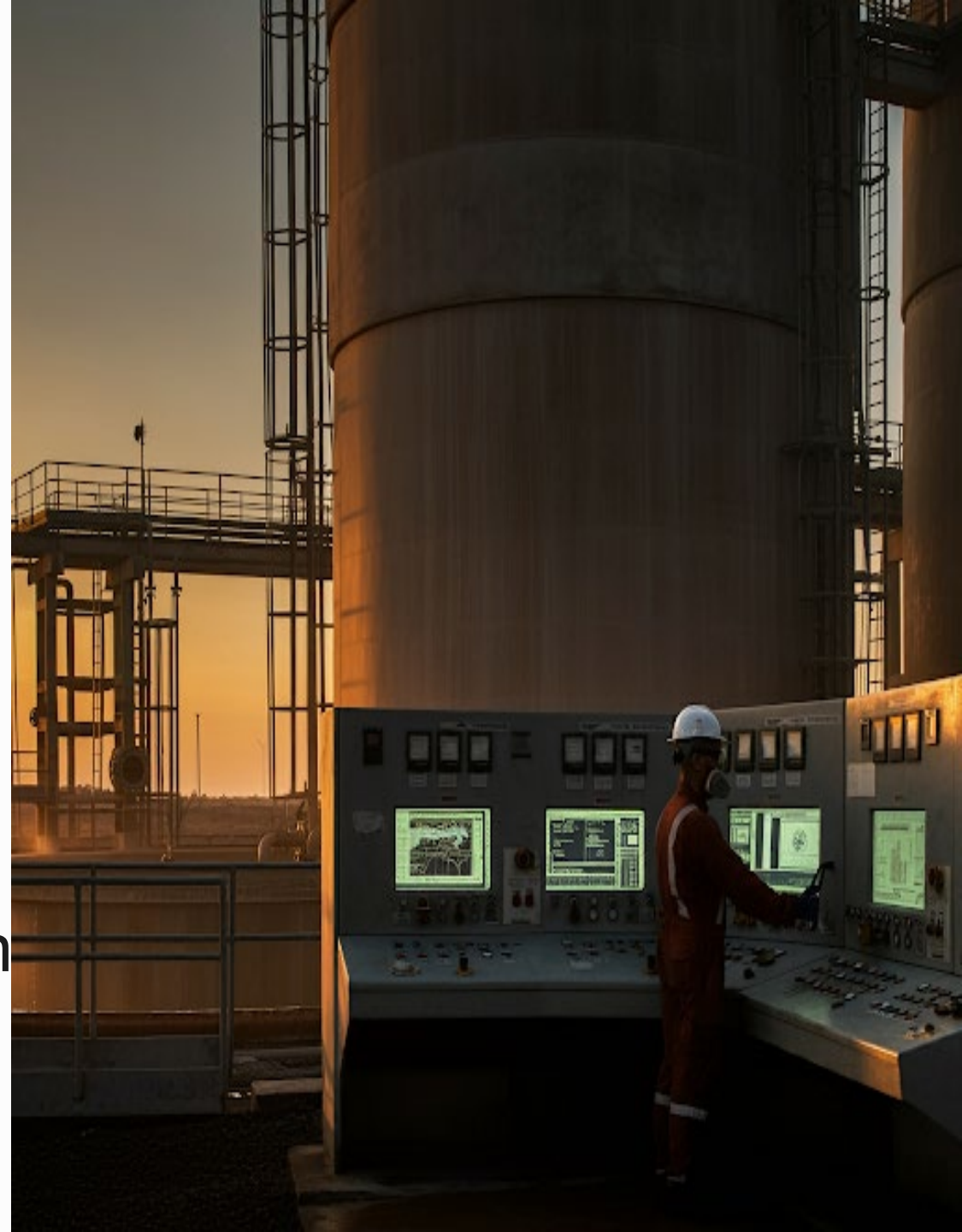
Introduction

- Problem / Opportunity
- Evolution, Current State
- Risks

Zero Trust Architecture

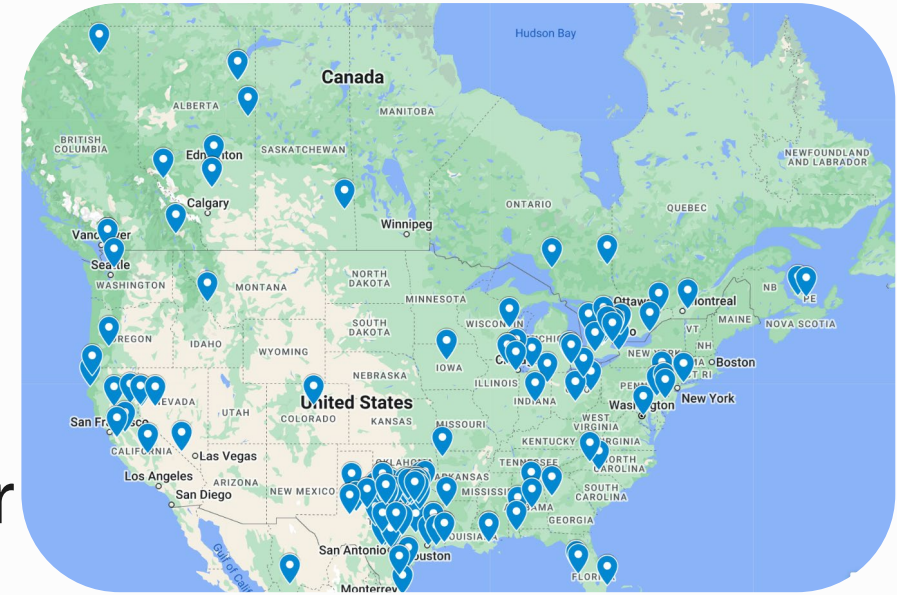
- Concept
- End User View
- Benefits

- Case Study: Practical Implementation
- Conclusion, Q&A



My Perspective

Agilicus, Waterloo ON Cyber Security
focusing on Industrial Control Systems
(HMI, PLC, Historian, RTU, ..) in Wastewater



Simple, SaaS, **Zero Trust** best practices

1. Unified Authentication: all users in the ecosystem
2. Precise Authorisation: operator owns the rules
3. Seamless Access: modernise safely the air gap

Problem/Opportunity

Industrial technology has a long life

But it is evolving to become more IT-like

Thus skillsets specialise

Efficiency, predictive maintenance, MTTR...

Ecosystem of vendors, integrators, operators

Enable secure remote is non-zero-sum



But...

Defending OT Operations Against Ongoing Pro-Russia Hactivist Activity

TLP: CLEAR



CYBERSECURITY ADVISORY

IRGC-Affiliated Cyber Actors Exploit PLCs in Multiple Sectors, Including U.S. Water and Wastewater Systems Facilities

Release Date: December 01, 2023

Alert Code: AA23-335A



Russian group's hack of Texas water system underscores critical OT cyber threats

Feature
21 Oct 2024 • 11 mins



The Needs

Industrial Control Systems have more life-span, more variation, more uniqueness than any IT infrastructure

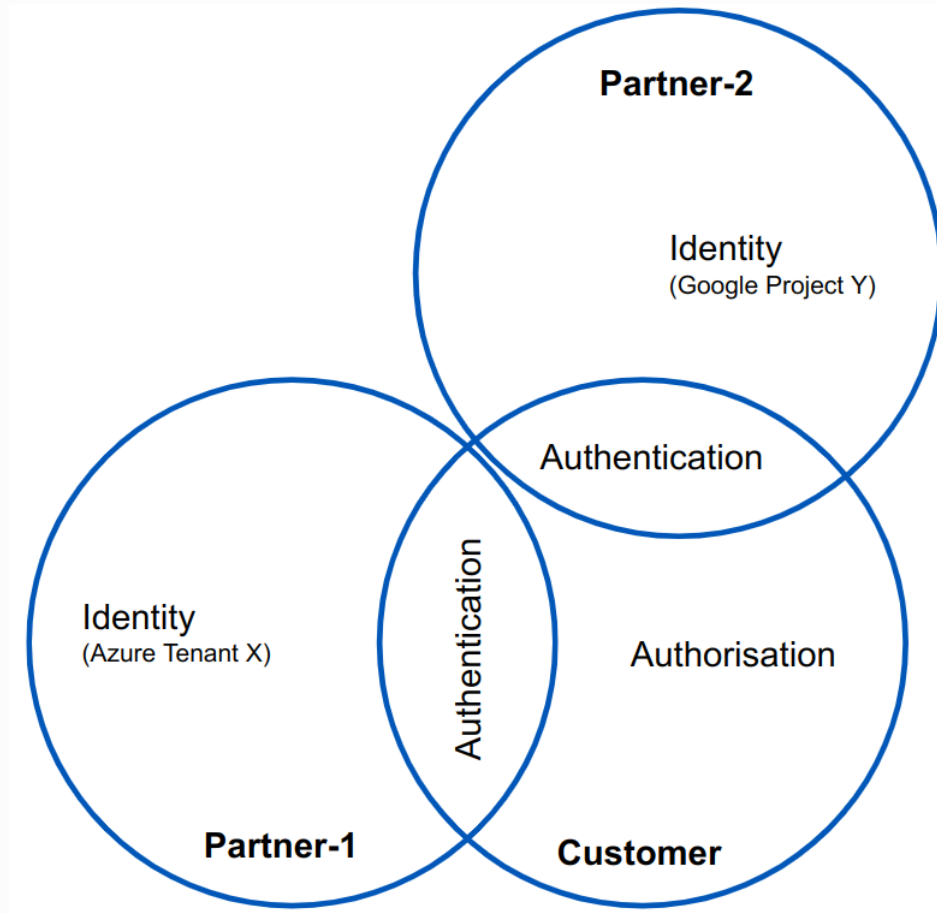
HVAC, BMS, Facilities

HMI, PLC, ERP, ...

And **more** constituents

Integrator, Manufacturer, Contractor, Joint-Venture, Staff, Regulatory, ...

Each have different **scope, risk, controls**



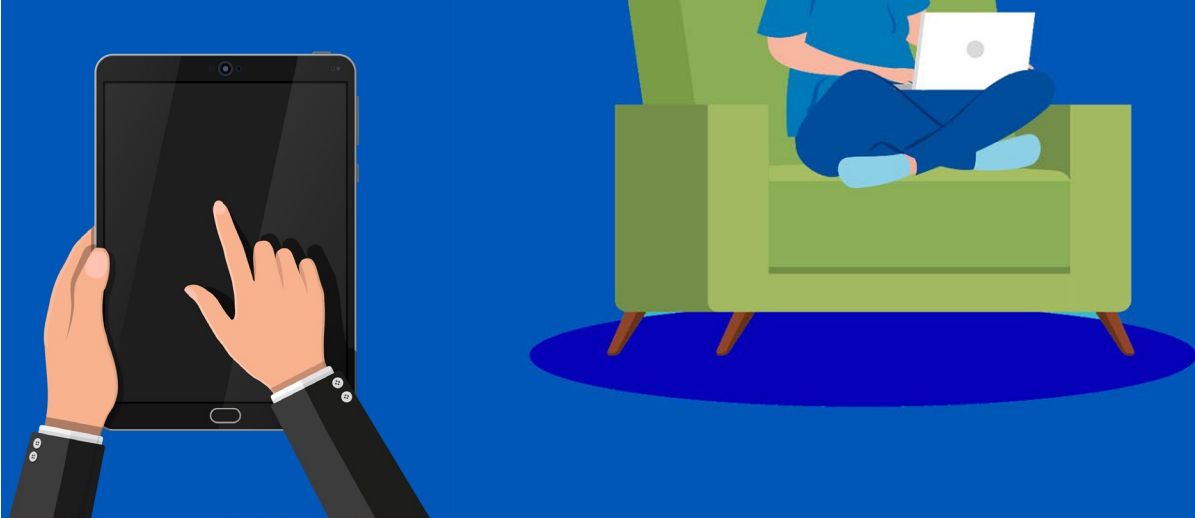
Shared Custody

Connectivity Nirvana

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- Any user.**
- Any Application.**
- Any Device.**
- Any Network.**



What is Zero Trust

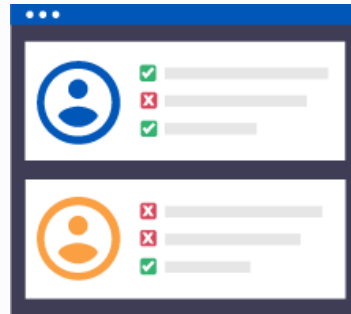
Identity (WHO)

Every user (person) must be individually known and authenticated.



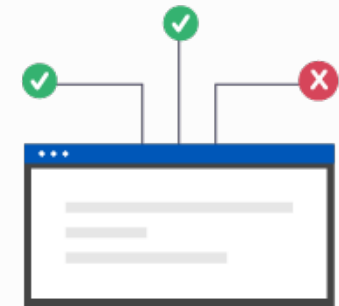
Authorisation (WHAT)

Only users with the right permissions are allowed to access resources.



Access (HOW)

User are routed only to destination resources they are authorised for.



High Level User View

Its all web-based (my tablet, my phone, my laptop...no software)

Its my existing company login (user@partner)

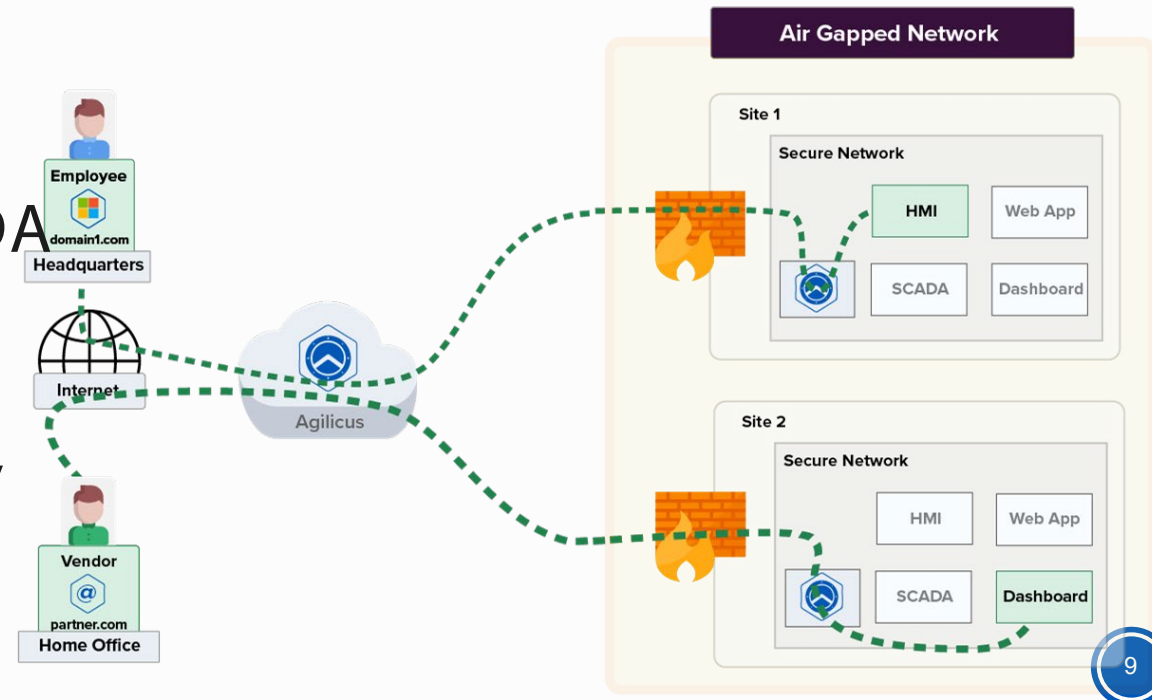
It's your authorisation (who can do what, do they need multi-factor)

Ideal for narrow-task workers

HMI, PLC program, PLC tags, SCADA

Historian, Facilities, BMS, ...

No layer 3, IP routes, subnets, 1 thing only



Case Studies (www.agilicus.com)



Midland Texas
Transforms Water
Purification Cyber
Security



How the City of
Kenosha
Transitioned to Zero
Trust



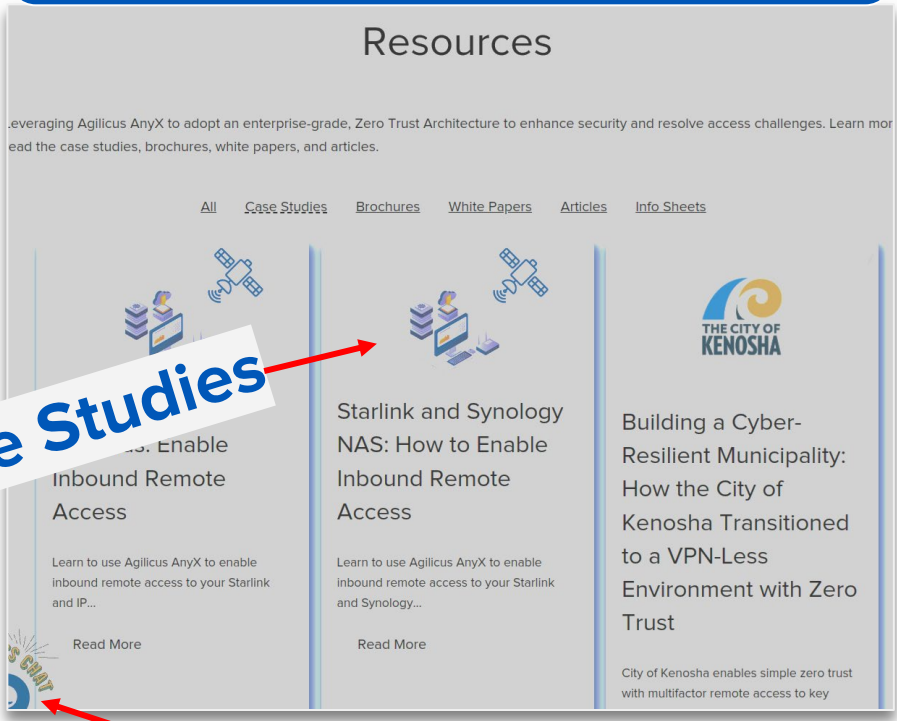
How the Town of Mono
Future-Proofed its
Cybersecurity Infrastructure
and Transformed Municipal
Operations

Call To Arms (Action)

1. Recognise the growing under-served
 - a. Things get smarter and more specialised and more online
 - b. Security gets more important
 - c. Lateral traversal becomes more costly
2. Understand the VPN is not an appropriate solution for all
 - a. Can't/Won't install your software
 - b. Lateral traversal risk
3. Understand Single Sign On and Multi-Factor for all, not just your team
 - a. No Shared accounts
 - b. No new accounts
4. **Email/Call/Calendar/Smoke Signal** me (don@agilicus.com)

ENGAGE WITH US

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